

INTEGRATED MANAGEMENT SYSTEM POLICY – IMS

Citrosuco, one of the largest global companies of the juice and ingredients sector, is committed to its Integrated Management System based on the following guidelines:



VALUE GENERATION

Keep customers and other stakeholders at the center of our attention, continuously seeking to improve their levels of satisfaction



PEOPLE

Value people by promoting a diverse and inclusive environment that attracts, develops, and retains talent.



ENVIRONMENT, HEALTH, AND SAFETY

Strengthen the Environmental, Health, and Safety culture in our work environment as non-negotiable values.



FOOD QUALITY AND SAFETY

Produce and supply quality products and meet food safety assurance and fraud prevention criteria.



COMMITMENT TO RESOURCES

Promote the best, environmental, social and business governance practices and social development by valuing employees and relationships with stakeholders, encouraging participation by means of all communication channels.



CONTINUOUS IMPROVEMENT

Continuously improve the quality of our products, processes, services, and management system in harmony with the environment and based on energy efficiency, and occupational health and safety to ensure business continuity.



POLICIES AND COMPLIANCE

Work with integrity by complying with all legal and statutory requirements of stakeholders, all regulations that apply to Citrosuco and the countries and communities we operate in, and all certification requirements that allow us to operate in the various markets and ensure traceability and accounting of supplied products.



PARTNERSHIPS

Act as a driver of development in our areas of influence, encouraging all parties to comply with the current policy guidelines to support economic autonomy.